

KIM REYNOLDS
GOVERNOR
ADAM GREGG
LT. GOVERNOR

RODNEY A. ROBERTS, DIRECTOR

August 15, 2018

Wendy Harms, ICF/ID Director
Exceptional Opportunities
119 South Jones Street
Algona, Iowa 50511

Re: West Home Exceptional Opportunities Annual Survey

Dear Ms. Harms:

A health survey was conducted at your facility by Jayna Johnson on 7/31/18 – 8/1/18 to determine if the facility remains in substantial compliance with licensure and certification requirements for Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/ID).

Your facility was found to be in substantial compliance. You and your staff are to be commended for your efforts.

Federal and State law require public disclosure of survey findings. Documents pertaining to this survey will be available to the public for review at the Department of Inspections and Appeals and the nearest county office of the Iowa Department of Human Services.

We wish to thank you and your staff for the courtesies and cooperation extended to our survey staff during their recent visit. If you have any questions regarding this survey, please contact us.

Sincerely,

Linda Kellen, Bureau Chief
Adult/Special Services Bureau



Catie Campbell, Program Coordinator
Adult/Special Services Bureau
Health Facilities Division
515-281-3759
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Enclosure